



CHESTNUT  
& ELM

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## Warranty Terms and Conditions

At Chestnut & Elm, we are committed to delivering products of the highest quality. Our warranty provides assurance and peace of mind to our valued customers. Please review the terms of our warranty below.

<b>Duration</b>	Our warranty covers all defects in materials and manufacturing for a period of one year from the original date of purchase. This applies to the original purchaser only.
<b>Coverage</b>	The warranty includes replacement of any defective parts or the entire product, at our discretion, within the one-year period. However, ancillary costs such as removal, installation, labor, etc., are not covered.
<b>Conditions</b>	The warranty is valid only when the product is installed according to our provided instructions and used for normal residential purposes.
<b>Exclusions</b>	Damage caused by improper installation, negligence, misuse, abuse, or exposure to extreme conditions such as fire, flood, or earthquake, is not covered. Additionally, typical wear and tear is not considered a defect.
<b>Claims Process</b>	Any claims related to the warranty must be submitted to Chestnut & Elm within five business days of noticing the defect or damage. Clear photographic evidence and a detailed description of the claim must accompany the submission.

For all questions regarding our warranty or to file a warranty claim, please don't hesitate to reach out to us. You can contact our customer service team at [info@chestnutandelm.com](mailto:info@chestnutandelm.com). Thank you for choosing Chestnut & Elm. We value your satisfaction and trust in our products above all else.